

May 6, 2014

# Campaigner® Email Marketing Introduces the "Must Have Look" of the Season with New A/B Split Testing Solution

Powerful A/B Split Testing Helps Marketers Test and Optimize their Email Marketing Style

LOS ANGELES--(BUSINESS WIRE)-- Campaigner<sup>®</sup>, the email marketing brand of j2 Global, Inc. (NASDAQGS: JCOM), is helping email marketers sew the final embellishments on their campaign designs with new, powerful A/B split testing capabilities. A timeless, undeniable statement piece to any successful email marketing campaign, the A/B split testing tool transforms email marketers into designers of every genre, able to beautifully tailor and deliver one-of-a-kind, perfectly optimized campaigns that appeal to every sense of style.

Just as a fashion designer sets the latest trends and takes stock of the best fabrics before sketching their designs, email marketers must evaluate a list of trends, content and delivery messages to see the highest possible click-throughs and conversions in order to drive revenue. Designers also conduct "test shoots" with models dressed in their designs before they hit the runway or the racks. An email marketer should consider the same approach. Campaigner's A/B split testing tool allows for aspects of an email to undergo alterations - subject line, offer details, imagery, call-to-action, etc. - to be "test shot" on a small group before sending to a full target list. This allows for better clarity on what fits and what needs to go back to the drawing board.

"With the introduction of A/B split testing, Campaigner has provided an invaluable and easy-to-use tool, allowing us to test various aspects of a campaign and leverage the results for maximum success," said Richelle Naegle, Email Marketing Specialist, Go Green Enterprises. "In using this feature, our team was surprised to find the subject line we assumed would 'win' was actually less effective, causing us to reexamine our strategy and pivot accordingly. We're excited to continue using Campaigner's A/B split testing tools to better understand the various styles of our audience and improve communication with our customers to drive both conversions and sales."

It often takes some time spent in front of a full-length mirror (and a few shopping trips) to find the perfect outfit for an important event, and the same can be said for email marketers attempting to craft the ideal message for an audience with varied preferences. The key difference, though, is that there is no "one size fits all" when crafting that perfect email. Campaigner's A/B split testing capabilities also act as an etiquette advisor, ensuring marketers aren't committing fashion faux-pas by employing these key features:

- Fail-Safe Sending Fashion mavens never wear the same outfit twice, and the fail-safe sending feature prevents the same from occurring in campaigns. Unlike any other option available, Campaigner's solution blocks multiple emails from being sent to one contact over the course of the test.
- Real-Time Reporting and Confidence Tracking When you look good, you feel good, and the reporting and confidence tracking features ensure email marketers have all the necessary data in real-time and are able to analyze it to feel fully confident in the campaigns they send to their audience.
- Quick Testing Fixing messy hems or a zipper before a runway show is a cinch...so long as you catch it. Similarly, the quick testing feature allows email marketers to review all variations of emails before officially launching the test.
- Automation and Re-Use Mainstream designers have ready-to-wear collections that are sold in stores and produced
  in bulk, requiring machinery and automation. To send each winning variation as a final campaign individually would be
  time-intensive; Campaigner has automated the process and allows marketers to set all necessary parameters to
  automatically send winning campaigns to full target lists which can also be saved for reuse as a template for future
  testing.

"Our goal is to always provide the most powerful and easy-to-use solutions for our customers to leverage in developing their email marketing strategy," said EJ McGowan, General Manager, Campaigner. "In developing our A/B split testing offering, we looked at it as a must-have accessory for our customers; it's a necessary element to fully understand every taste within a target audience and allows for the best possible designs to be used, ultimately optimizing campaigns, improving conversions and increasing ROI."

Campaigner is also acting as an email marketing fashion advisor, providing tips in their 2014 Email Marketing Style Guide to ensure customers use A/B split testing in the most effective ways possible. Here are few tips to always stay en vogue:

#### 1. Find the Little Black Dress: Establish a Benchmark Campaign.

According to the fashion elite, every woman needs a classic little black dress—and every email campaign needs a benchmark. Testing is a waste of time without anything to compare future results against. Establish a benchmark with the best-performing campaign as the control message. Measure the success of this control message over a pre-determined period of time, and use that same time frame for any subsequent incremental changes.

#### 2. Fabulous at Every Age: Split Lists.

Fashion designers need to understand their audiences to create ideal styles, and so do email marketers. Split existing lists into random sets in order to secure the best exposure of testing campaigns to all audiences, rather than a specific type of subscriber, reader or buyer. Once split, test lists should remain labeled as such. Campaigner Experiments allows customers to create as many tests and lists as desired.

#### 3. A Stitch in Time Saves Nine: Set Goals.

An haute couturier's designs wouldn't appeal to someone whose style is more athletic, and wouldn't set goals to break into that market. Think similarly and set realistic goals. Click-through rates will never increase by 90 percent, but an increase of five percent over a defined period is practical.

# 4. Be Avant Garde in Your Choices: Avoid Making Assumptions.

Some of the most successful fashion designers fly in the face of convention, and this theory works equally well in email marketing campaigns. Many marketers conducting A/B testing find surprises that go against the "best practices" of email marketing ('short and sweet' might equate to 'short and delete.') By implementing these rule-breaking changes, savvy email marketers are miles ahead of the competition.

#### 5. Don't Be a Fashion Victim: Find a Manageable Platform.

One day you're in, the next day you're out. As with anything, a product will only work if it is usable. Don't waste money on that expensive jacket that was stylish for a split-second, and now sits in your closet unused. Likewise, don't waste money on complex solutions that are intimidating to use: Find the right product that will yield the right results with limited cost and time from the company.

For more information on Campaigner's leading A/B split testing solution please visit <a href="http://www.campaigner.com/email-marketing-enterprise/a-b-split-testing/index.aspx">http://www.campaigner.com/email-marketing-enterprise/a-b-split-testing/index.aspx</a>.

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# About Campaigner®

Campaigner sales and marketing enables small, medium and large businesses to strengthen customer relationships and drive sales by connecting with their customers quickly, simply and affordably. Features include professional email campaign creation, multiple ways to grow and manage lists, integration with CRM and the utilization of campaign metrics and reports to increase results. Campaigner is a brand and registered trademark of j2 Global Canada, Inc., an affiliate of j2 Global, Inc. (NASDAQGS:JCOM). Learn more and visit Campaigner at <a href="https://www.campaigner.com">www.campaigner.com</a>.

### About j2 Global<sup>™</sup>

j2 Global, Inc. (NASDAQ: JCOM) and its affiliates provide Internet services through their two divisions: Business Cloud Services and Digital Media. The Business Cloud Services Division offers Internet fax, virtual phone, hosted email, email marketing, online backup, unified communications, and CRM solutions. It markets its services principally under the brand names <a href="exal@example.com">example.com</a>, <a hre

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Source: Campaigner

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